

AMENDMENT TRANSMITTAL LETTERDocket No.
JPC-004CP1Application No.
10/799,712Filing Date
March 15, 2004Examiner
K. N. NguyenArt Unit
2609

Applicant(s): Lizhi Ma

Invention: SYSTEM AND METHODS FOR CALL DECISIONING IN A VIRTUAL CALL CENTER
INTEGRATING TELEPHONY WITH COMPUTERS**TO THE COMMISSIONER FOR PATENTS**

Transmitted herewith is an amendment in the above-identified application.

The fee has been calculated and is transmitted as shown below.

CLAIMS AS AMENDED

	Claims Remaining After Amendment	Highest Number Previously Paid	Number Extra Claims Present	Rate	
Total Claims	27	- 27 =	0	x 50.00	0.00
Independent Claims	8	- 8 =	0	x 200.00	0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					
Other fee (please specify):					
TOTAL ADDITIONAL FEE FOR THIS AMENDMENT:					0.00

☒ Large Entity☐ Small Entity☒ No additional fee is required for this amendment.☐ Please charge Deposit Account No. _____ in the amount of \$ _____.
A duplicate copy of this sheet is enclosed.☐ A check in the amount of \$ _____ to cover the filing fee is enclosed.☐ Payment by credit card. Form PTO-2038 is attached.☒ The Director is hereby authorized to charge and credit Deposit Account No. 07-1700
as described below. A duplicate copy of this sheet is enclosed.☒ Credit any overpayment.☒ Charge any additional filing or application processing fees required under 37 CFR 1.16 and 1.17./Stephen T. Schreiner/
Stephen T. Schreiner
Attorney/Agent Reg. No.: 43,097

Dated: August 28, 2007

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